FLORIDA SOCIETY OF MEDICAL ASSISTANTS

Affiliate of the American Association of Medical Assistants

Date: November 5, 2016

To: Maria Wiegelmann, CMA (AAMA), FSMA President
Executive Council Members

From: Kathryn J. Panagiotacos, CMA (AAMA)
AAMA Delegate 2016 Annual Conference
Reston, VA September 16-19, 2016

Delegate Report

The 2016 Annual Conference of the American Association of Medical Assistants gathered to celebrate the 60th conference in Reston, Virginia with 600 members in attendance, the theme this year "Charting the Course". This Delegate appreciates the opportunity to represent the Florida Society of Medical Assistants.

On Friday, September 16, 2016 this delegate attended the AAMA Board of Trustees meeting. The BOT meeting is open to the members who are present and who wish to hear the work they do. Following the agenda of the board President Purdy opened the floor to Mary Dey, Chair of MAERB to present what they do and open up to those present a time for questions. Following Chair Dey's thorough explanation of what and why they do what they do. A lively and interested audience asked a variety of questions needing explanation. Mary Dey, Chair and committee also on Friday, September 16, 2016 presented a Forum for the Medical Assisting Education Review Board (MAERB). The information regarding sponsorship discussed at the morning BOT and the afternoon forum was brought to the House of Delegates, with a request that the Medical Assisting Education Review Board not accept any medical assistant credentialing organization for sponsorship until the Executive Committee of MAERB and the Executive Director Marino meet with the Board of Trustees at the November 4-5, 2016, Planning Session in Chicago and that the Board of Trustees will report back by April 1, 2017 to the 2016 House of Delegates.

The Education Committee presented to conference attendees a wide variety of current topics beginning at 8:00 am to 6:00 pm Friday, Saturday and half a day on Monday. The CEUs offered was a good distribution between Clinical, Administrative and General. A sampling of the topics are Crucial End-of-Life Conversations, The future will be Revealed in Lab Tests, Defending Yourself from Recoupments and Audit Escalation, Passing a Medicare Audit, Court Proof Medical Documentation, Who are Your Customers? Customer Satisfaction just to name

a few. Attending the education sessions equips attendees with choices to enhance CMAs with current updated information.

The Speaker and Vice Speaker held an orientation on Saturday, September 17, 2016 in the morning. To new Delegate/Alternates and returning individuals Speaker Lee oriented all on electronic voting method. All Florida Delegates and Alternates attended the Reference Committee meetings for reports, bylaws and resolutions. These meetings are informative, granting the Delegates and Alternates as well as members to ask questions and opportunity to hear opinions as well.

The House of Delegates elected the following officers:

Vice President	Lisa D. Lee, CMA (AAMA)
Secretary/Treasurer	Susan M. Hawes, CMA (AAMA) MBA, CMPE, RHIT
Speaker of the House	Deborah B. Houston, CMA (AAMA), CPC
Vice Speaker of the House	Karen Minchella, PhD, CMA (AAMA)
Trustees	Monica Case, CMA (AMMA)
	Amee Wicker, CMA (AAMA)
	Deborah A. Novak, CMA (AAMA)

This Delegate wishes to thank you for the opportunity to be a representative at the AAMA 60th conference. Joining with the members to continue moving forward with the FSMA to meeting the challenges of the future.