



FLORIDA SOCIETY OF MEDICAL ASSISTANTS

Affiliate of the American Association of Medical Assistants

65th Annual Conference Agenda Best Western Lake Buena Vista April 20 and 21, 2018

Friday, April 20, 2018

1:00pm –2:00pm	Registration desk open
2:00pm-2:30pm	FSMA Pre-Conference Board Meeting
2:30pm-3:00pm	Orientation/Reference Committee Meeting
3:30pm-4:00pm	Registration Desk open Credentials Desk open
4:00pm	General Assembly

Installation of new officers immediately following the General Assembly. Come join us for the celebration! Hot hors d'oeuvres, fruit, veggies, and dessert will be served.

Saturday, April 21, 2018

7:00am-7:45am	Registration Desk Open Country Store opens
7:45am-8:00am	Welcome & Introduction- Judy M. Seymour, CMA (AAMA) FSMA President Maria Wiegmann, CMA (AAMA), FSMA Education Chair
8:00am-8:30 am	Susan Hawes, CMA (AAMA), MBA, RHIT, FACMPE AAMA Vice President

Susan will give us an update on what's new at AAMA. This is your opportunity to let AAMA know what they can do for you. Have your questions ready.

8:30am-10:00am Diabetes

1.5 C Certified Diabetes Educator will be assigned

Here's what you'll learn – what is diabetes and what are the major types; the role of insulin in managing diabetes; the 3 nutrients in foods that our bodies need to function; what are the symptoms of high and low blood sugar and how to treat each (high blood sugar is not usually felt until it's 200 or above); what should your blood sugar be; making lifestyle changes to prevent diabetes; medications available.

10:00am-12:30pm Suicide Prevention Training

2.5 G Lindsay Brown, M. Ed., Ed.S

Senior Regional Suicide Prevention Specialist with the Florida Linking Individuals Needing Care (LINC) Project

Lindsay will conduct a QPR (Question, Persuade, Refer) basic suicide prevention training session which shares suicide statistics, myths and facts, risk factors and warning signs, and creates community suicide prevention gatekeepers able to identify suicide risk, talk with people at risk for suicide, and enlist help and resources.

15 minute break

12:45pm – 1:45pm Luncheon and Awards

1:45pm-2:45pm Should I Lead or Manage Right Now?

1 G Loxie Kistler, Ed.D., M.S., BSN, RN, CMA (AAMA)

Loxie's presentation will answer the question of when to manage or lead and when to do both. She'll define leadership and management. Learn the characteristics of effective leaders and managers, when to be a formal or informal leader (and what that means), and how to build an effective medical office team.

15 minute break

3:00pm-5:00pm The Other End of the Stethoscope – an Unforgettable Tribute to Healthcare Professionals

2 CG Marcus Engel, M.S., CSP, CPXP

Marcus speaks from experience. After being blinded and severely injured by a drunk driver, Marcus overcame unimaginable obstacles to reclaim his life. His dramatic story will inspire you to reignite your passion for providing excellent patient care.

5:00pm – 5:30pm Committee meetings

5:30pm FSMA Executive Board Meeting

All are welcome to attend. Be an active participant in your organization. WE value your input.

7 CEUs have been approved by AAMA: A – administrative; C - clinical; G – general. Topics subject to change.